

Offer

for

**QM Process Library
for the Signavio Process Manager**

from

Dipl.-Ing. Walter Abel Management Consulting

Hauptplatz 34/8A

A-2070 Retz

- subsequently called WAMC -

Quote - ID:	V2.1.S - online
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Place of Jurisdiction: Vienna, Austria

Dear Prospect!

Thank you for your interest in our QM Process Library for the Signavio Process Manager. For this reason, we are pleased to provide you the attached

OFFER

1.) Scope of delivery

QM Process Library as Signavio-archive (.sgx) in German or English or multilingual (German and English) version for Signavio Process Manager, for download consisting of:

- Quality management processes according to ISO 9001
- Interface diagrams
- Embedded role descriptions
- Templates for:
 - Audit report
 - Audit plan
 - Audit planning
 - Audit protocol
 - Quality management report
 - Quality management manual
- Everlasting access to the TQM document archive of WAMC

Not included are the necessary Signavio Process Manager-licenses.

The QM Process Library is an as is tool to be adapted to the customer's requirements and specific process details, thus no update service makes sense and hence it is not included in the software license.

2.) Available versions

Following versions are available:

- QM Process Library German version in Signavio-format (.sgx)
- QM Process Library British English version in Signavio-format (.sgx)
- QM Process Library American English version in Signavio-format (.sgx)
- QM Process Library multilingual (German and British English, German as leading language) in Signavio format (.sgx) - in case British English is set in Signavio-workspace as secondary language
- QM Process Library multilingual (German and American English, German as leading language) in Signavio format (.sgx) - in case American English is set in Signavio- workspace as secondary language
- QM Process Library multilingual (German and British English, English as leading language) in Signavio format (.sgx) - in case German is set in Signavio-workspace as secondary language
- QM Process Library multilingual (German and American English, English as leading language) in Signavio format (.sgx) - in case German is set in Signavio-workspace as secondary language

3.) Document Update Service

Connected with the QM Process Library is an everlasting access to the TQM document archive of WAMC. It contains all actual accompanying documents (templates, checklists, aso.) both in editable original format (.docx respective .xlsx) and in .pdf - format. This archive is growing continuously.

Thus, it is ensured that each customer of the QM process Library has access to all actual documents independent from the individual date of purchase.

4.) Price

The onetime fee for an everlasting unlimited number of users per company is

- € 1.490.- excl. VAT for the QM Process Library one language (German or English) in Signavio format (.sgx).
- € 2.490.- excl. VAT for the QM Process Library multilingual (German and English or English and German) in Signavio - Format (.sgx).

Please indicate the desired version in the order form. Supplies within the European Union will be invoiced without VAT in case of presenting a valid VAT ID.

5.) Delivery

After receiving of the payment from the customer the customer will be provided a download link for the QM Process Library including all embedded documents (in pdf-format) normally within one business day but latest within 3 business days.

6.) Reference

WAMC is entitled to use the customer as reference after placement of the order.

7.) Standard terms and conditions

Integrated and inseparable parts of this contract are the Terms of Use for QM Process Library (attachment A.).

8.) Validity

This offer is valid until December 31st, 2022.

9.) Concluding clauses

- Changes and amendments to this contract have to be done in writing including disclaimer of the written form.
- Salvatorian Clause: If one or more of the contractual terms are or become ineffective, the parties to this contract are obliged to substitute the ineffective terms by effective ones, which have nearly the same economical effect and the parties reasonably would have accepted the contract with the new clause(s).
- This contract is based on Austrian law. Place of jurisdiction is Vienna, Austria.

We hope to serve you in the future and look forward to the pleasure of receiving your order!

Best regards

**Dipl.-Ing. Walter Abel
Management Consulting**



Dipl.-Ing. Walter Abel
Managing Director

Attachments: A) Terms of Use for QM Process Library
B) Order form